



Position Opening: Case Manager

Turnaround Tuesday is a community-driven jobs movement, connecting local residents to a full spectrum of workforce and leadership development while simultaneously identifying and cultivating employers for local hiring. Since 2014, Turnaround Tuesday has made over 1000 job placements, connecting people back to work, many returning from prison and turning their lives around through training, new employment, and reengagement in their communities.

The case manager will join a diverse team of workforce staff and will assess, plan, implement, and evaluate health and human services needs of Turnaround Tuesday participants as they prepare to reenter the workforce.

The Case Manager will:

- Provide individual assessments to participants to identify immediate needs, and develop a strategy with participants to address barriers to work.
- Addresses the well-being of clients, including people with health issues, addictions, disabilities or who have experienced trauma.
- Communicates, and documents a clear process with participants to connect to support and resources with timely follow up.
- Develops strong working relationships with workforce team and communicates weekly on participants' progress.
- Accurately records case information, completes all required forms, and produces weekly statistical reports.
- Researches and creates strong working relationships with community resources such as housing, substance abuse treatment & mental health services for participants.

Case Manager Qualifications

- Experience in case management, including as a mental health care manager, nurse, social worker or related job.
- Previous experience with psychological aspects of care.
- Excellent interpersonal skills with diverse populations.
- Strong time management skills; organized and able to prioritize.
- Motivated to find and develop resources when existing support services are inadequate.
- Self-directed and able to work without supervision.
- Bachelor's degree in social work, psychology, sociology, healthcare or medical and related fields; Master's degree in social work preferred; supervised practicum or internship preferred
- Licensed or certified by state board according to regulatory, LCSW, LCPC, LCADC, LGPC, LGSW, LGADC, and will consider candidates with CAC-AD.
- Proficient computer skills, including Microsoft Office Suite (Word, PowerPoint, and Excel)

Benefits

We offer competitive wages, comprehensive, full-time benefits, and opportunities for growth and development!

COVID-19 considerations:

We follow Baltimore City Health Department guidelines and are currently wearing masks indoors and require employees to be either vaccinated for COVID-19 or undergo regular COVID-19 testing.

Contact: Shunbrika Johnson, Director of Operations, sjohnson@turnaroundtuesday.org

*Turnaround Tuesday Inc. is a 501c3 non-profit and a member of BUILD,
Baltimoreans United in Leadership Development.*